

The CF-Related Emergency Financial Assistance program provides CFCC members with CF or their primary carer with financial support at times when CF-related crisis or events create unexpected financial pressure, for example, during lengthy hospital stays, or following sudden changes in health for people.

CFCC can provide emergency financial support through the provision of supermarket vouchers, fuel vouchers, or through the payment of essential utility bills.

One of our Support Team members will contact you regarding your application within 1-2 business days. Please call our direct line on 1300 023 222 if you require immediate support. As part of this discussion, we may talk with you about your budget, financial pressures, household situation, and individual circumstances.

If you have questions about your eligibility, please get in contact with <a href="mailto:support@cfcc.org.au">support@cfcc.org.au</a> to discuss options and how we can best support you.

Please read the details on page 2 for the terms and conditions and how to apply.

### Your details

Name of person with CF:	CF Clinic:
Name of Parent / Guardian (if person with CF is a child)	
Email:	Phone:
□ I am a current CFCC member: Join/renew at <u>https://www.cfcc.org.au/page/136/become-a-member</u>	
□ I confirm my contact details have not changed. Please <b>contact us</b> to update your details.	
□ I agree for a CFCC Case Manager to contact me about my application	

All CFCC members who access Emergency Financial Assistance will receive a direct referral into our Benefits Navigation Service, which provides a range of practical assistance and social work support to our members to help with accessing resources and navigating government and local support systems. This includes assistance navigating Centrelink, NDIS, housing, the Disability Support Pension, Healthcare Card, Medicare, and many others.

#### **Privacy and consent**

□ I agree to the collection of the data on this form by CFCC and acknowledge that all personal information provided on this form will be placed on CFCC's database and used for purposes associated with its service and business operations / events. It will not be provided to any other person or organisation, without my prior consent, unless required by law. The CFCC Privacy Policy provides information on how to access your personal information held by CFCC and how to seek correction of such information if required. The Privacy Policy also contains information about how to make a complaint about any breach of privacy legislation. For further details, view CFCC's Privacy Policy.

CFCC welcomes feedback. You can provide feedback about our programs, services and events by visiting <u>www.cfcc.org.au/page/125/contact-us</u>

# How to apply

- 1. Complete all sections of the CF-Related Emergency Assistance application form
- 2. Send the application form to the CFCC Support Team at:

Email: <u>support@cfcc.org.au</u>

- Post: NSW: 8 Parramatta Square, 49th Floor, Parramatta, Sydney 2150, Australia VIC: 282 Neerim Rd, Carnegie VIC 3163
- 3. We will contact you about your application within two business days of receiving it
  - Please call us on 1300 023 222 if your request is urgent.

# Terms and conditions

You must:

- Be a 2024 member of CFCC
- Have CF or be the primary parent / carer of a child aged under 18 years who has CF

#### **Need more information?**

If you have any questions or would like more information about the CF-Related Emergency Assistance program or any of CFCC's other services, contact us on:

Website:www.cfcc.org.auEmail:support@cfcc.org.auPhone:1300 023 222